



Device Care & Precautions



Wearing Tips

The following tips will guide your child to wear the watch snugly and comfortably.

- Place the watch body on the top of your child's wrist.
- Make sure the back of your watch is in contact with the skin of your child's wrist, so that the sensor in the watch can accurately track your child's activity.
- Slide the wristband or watch band into the loop until you find the right fit for your child.
- Fasten the watch by inserting the pin into the adjustment hole on the wristband or watch band.
- Make sure the watch is not overtightened on your child's wrist.

Please be aware of the following:

- Your child's skin is highly sensitive or allergic to the materials of the watch. If this occurs, take the device off and consult with a physician.
- The watch experiences overheating, for example, your child is wearing it in a high temperature environment or using the watch's certain functions for too long. If the overheating message appears on the watch, take the device off and let it cool down for a while before putting it back on your child's wrist.

About screen burn

- If any discoloration occurs on the screen of the watch, it might be a screen burn. To prevent it, do not leave the screen on for a lengthy period.



Proper Handling & Care

Keep your device clean and dry

Your watch is charged wirelessly through the back. Keep the back of your watch clean and dry to ensure optimal charging contact.

Cleaning tips

- The presence of sweat, moisture, or dirt at the back may affect the charging of your watch. Wipe it off immediately with an alcohol wipe cloth.
- Make sure to power off the watch before cleaning and do not clean it while charging.
- Remember to clean and dry the watch, the bands, and your skin immediately after exercising or sweating.
- To prevent potential skin allergy, clean the watch after it contacts substances including dust, sand, cosmetic, ink, soap, detergent, acidic solvent, perfume, pesticide spray, hair dye, sunscreen lotion, or oil.



About Water-Resistance

1. Your watch is water-resistant (IP68 rated), but not waterproof. For instance, your watch can withstand rain, splash, sweat, and hand-washing, but submersion below shallow depth or high velocity water such as diving and snorkeling is not recommended .
2. It is advised to avoid submerging your watch into swimming pools and sea water, as swimming pools and sea water contain high amounts of chlorine and salt respectively, which may damage parts of your watch.
3. Water resistance isn't permanent, and the following conditions may impact the performance and should be avoided:
 - Dropping your watch from an elevated place
 - Impacting your watch by heavy objects
 - Exposing your watch to soap or shower gel
 - Exposing your watch to perfumes, solvents, detergents, pesticides, lotions, acidic liquids, and hair dye
 - Exposing your watch to high ambient temperature, like wearing it in a steam room or in a sauna

If your watch gets into contact with the substances mentioned above, clean it with fresh water immediately and apply dry cloth (lint-free).

4. In case your watch gets wet, dry it with lint-free cloth. If the speaker sound's muffled due to accidental submersion of the watch, don't insert any object into the microphone or the speaker port and don't shake the watch to empty the water out. Simply place your watch in a place with good air circulation and away from the harmful substances mentioned above. The evaporation process will bring the speaker back to normal.